



## **ACTIVITY**

### *VERBATIM RESPONSES*

### **Instructions:**

Each group should select a recorder and a facilitator/spokesperson.

The recorder is responsible for completing the information requested on the worksheet printed on blue paper and located in the center of the table. Be sure to complete the information in the box in the upper right corner of the activity sheet. This blue activity sheet will be collected at the conclusion of the session.

The facilitator/spokesperson should facilitate discussions and keep the group focused to complete the work in the allotted time. At the end of the session the facilitator/spokesperson from each table will be asked to report his/her group's information.

**Please make sure the information recorded on the group's work activity reflects the *collective thought/decision or general agreement* of everyone at the table, not just the opinion of one or two individuals.**

# TASK #1: EFFECTIVE USE OF LIBRARY SPACE

Library users frequently comment on the need to use space effectively. After hearing the information presented tonight, please discuss the advantages, disadvantages and surprises of each of the proposed facility solutions.

## ADVANTAGES

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
2	<ul style="list-style-type: none"> <li>• Very few advantages except overall \$</li> <li>• 4<sup>th</sup> option</li> </ul>	<ul style="list-style-type: none"> <li>• 3<sup>rd</sup> option</li> </ul>	<ul style="list-style-type: none"> <li>• operational functional</li> <li>• entrance</li> <li>• 75% efficient as noted</li> <li>• 2<sup>nd</sup> option</li> </ul>	<ul style="list-style-type: none"> <li>• operational functional</li> <li>• entrance</li> <li>• 1<sup>st</sup> option</li> </ul>
3	<ul style="list-style-type: none"> <li>• saving \$</li> <li>• cheap short-term</li> </ul>	<ul style="list-style-type: none"> <li>• still saving \$</li> </ul>	<ul style="list-style-type: none"> <li>• more of what you want</li> </ul>	<ul style="list-style-type: none"> <li>• best solutions – for long-term</li> </ul>
4	<ul style="list-style-type: none"> <li>• overall cost</li> <li>• can it be done in phases as money is available</li> </ul>	<ul style="list-style-type: none"> <li>• ground level</li> <li>• better air</li> </ul>	<ul style="list-style-type: none"> <li>• more meeting rooms</li> <li>• meets way more space needs</li> <li>• storm water fixed</li> </ul>	<ul style="list-style-type: none"> <li>• all the needs and wants are met</li> </ul>
5	<ul style="list-style-type: none"> <li>• less cost</li> <li>• less time (?)</li> <li>• slightly more parking (?)</li> </ul>	<ul style="list-style-type: none"> <li>• less cost</li> <li>• parking increased</li> <li>• drive-up book return</li> </ul>	<ul style="list-style-type: none"> <li>• real world sizes</li> <li>• larger meeting rooms</li> <li>• slightly improved heating &amp; air</li> <li>• 10-20 year fix</li> </ul>	<ul style="list-style-type: none"> <li>• brand new building</li> <li>• cost (?)</li> <li>• utilizing equipment which could be used in new building</li> <li>• centralized</li> <li>• aesthetically pleasing</li> <li>• more modern tech &amp; design</li> </ul>
6	<ul style="list-style-type: none"> <li>• “do get efficiency”</li> <li>• main mechanical equipment</li> <li>• shell improved</li> <li>• efficient light</li> </ul>	<ul style="list-style-type: none"> <li>• grade level entry</li> <li>• elect. to gas</li> <li>• more parking</li> <li>• drive up drop</li> <li>• lose paddock entrance</li> </ul>	<ul style="list-style-type: none"> <li>• more space</li> <li>• drive up drop</li> <li>• more rooms</li> </ul>	<ul style="list-style-type: none"> <li>• no limitations</li> <li>• open flexibility</li> <li>• community parking</li> </ul>
7	<ul style="list-style-type: none"> <li>• costs less</li> </ul>	<ul style="list-style-type: none"> <li>• costs less</li> </ul>	<ul style="list-style-type: none"> <li>• costs less</li> </ul>	<ul style="list-style-type: none"> <li>• community investment</li> </ul>

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
8	<ul style="list-style-type: none"> <li>we predict the cost is low in the short term</li> </ul>	<ul style="list-style-type: none"> <li>grand level entry</li> <li>meeting room is back to good size</li> <li>upgraded mechanicals</li> <li>drive up return</li> </ul>	<ul style="list-style-type: none"> <li>a lot more space (especially meeting rooms)</li> <li>lighting improves</li> <li>drive up return</li> <li>removing the bottleneck</li> </ul>	<ul style="list-style-type: none"> <li>longevity of new facility</li> <li>flexibility due to 16' FFH</li> <li>improved lighting</li> <li>staying open during construction</li> <li>community parking</li> </ul>
9	<ul style="list-style-type: none"> <li>less cost</li> </ul>	<ul style="list-style-type: none"> <li>drive up book return</li> </ul>	<ul style="list-style-type: none"> <li>good/better</li> </ul>	<ul style="list-style-type: none"> <li>best</li> </ul>
11	<ul style="list-style-type: none"> <li>cost</li> </ul>	<ul style="list-style-type: none"> <li>cheaper than expanding/replacing</li> </ul>	<ul style="list-style-type: none"> <li>meets needs better</li> </ul>	<ul style="list-style-type: none"> <li>new</li> <li>up to date</li> <li>meets needs</li> </ul>

# TASK #1: EFFECTIVE USE OF LIBRARY SPACE (Continued)

## DISADVANTAGES

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
2	<ul style="list-style-type: none"> <li>operational &amp; performance</li> <li>disadvantage regarding repairs future</li> </ul>	<ul style="list-style-type: none"> <li>disadvantages regarding repairs future</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
3	<ul style="list-style-type: none"> <li>too many of them</li> <li>just a bandaid</li> </ul>	<ul style="list-style-type: none"> <li>not addressing major problems</li> </ul>	<ul style="list-style-type: none"> <li>living with construction</li> <li>coordinating 2 buildings</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
4	<ul style="list-style-type: none"> <li>no future</li> <li>storm water</li> <li>air flow</li> <li>duct work</li> </ul>	<ul style="list-style-type: none"> <li>no future</li> <li>band-aid</li> </ul>	<ul style="list-style-type: none"> <li>alignment for floor</li> <li>less parking</li> <li>as much or more as replacing</li> </ul>	<ul style="list-style-type: none"> <li>costly</li> </ul>
5	<ul style="list-style-type: none"> <li>stuck with limitations of building</li> <li>cost ongoing</li> <li>lighting &amp; power will still be an issue</li> <li>expensive, different maintenance stuff</li> <li>band-aid solution</li> <li>no increase to facility size</li> <li>parking still a problem</li> </ul>	<ul style="list-style-type: none"> <li>stuck with limitations of building</li> <li>ongoing costs</li> <li>lighting &amp; power still an issue</li> <li>expensive, ongoing maintenance</li> <li>band-aid</li> <li>no increase to facility size</li> <li>why not just start over with new building</li> <li>bad topography</li> </ul>	<ul style="list-style-type: none"> <li>the two buildings would have to be pushed together</li> <li>improved heating &amp; air still wouldn't be ideal</li> <li>short term (10-20year) fix</li> <li>alignment of floors</li> </ul>	<ul style="list-style-type: none"> <li>cost (?)</li> <li>problem with grading</li> <li>set back (roads right up against building?)</li> <li>traffic (more)?</li> </ul>

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
6	<ul style="list-style-type: none"> <li>• “don’t get better”</li> <li>• functional</li> <li>• bad light levels</li> </ul>	<ul style="list-style-type: none"> <li>• split level</li> <li>• neighborhood parking</li> <li>• lose paddock entrance</li> </ul>	<ul style="list-style-type: none"> <li>• split level</li> <li>• split flexibility</li> <li>• duct reconfiguration at existing</li> </ul>	<ul style="list-style-type: none"> <li>• none</li> </ul>
7	<ul style="list-style-type: none"> <li>• short term solution</li> </ul>	<ul style="list-style-type: none"> <li>• short term solution</li> </ul>	<ul style="list-style-type: none"> <li>• short term solution</li> </ul>	<ul style="list-style-type: none"> <li>• overall price tag</li> </ul>
8	<ul style="list-style-type: none"> <li>• we will be back to the table in 3-4 years</li> <li>• repairs won’t last long</li> <li>• don’t meet focus needs</li> </ul>	<ul style="list-style-type: none"> <li>• still doesn’t really address the focus needs</li> <li>• this is a patch job</li> <li>• closing paddock street is not ideal</li> </ul>	<ul style="list-style-type: none"> <li>• FFH challenges</li> <li>• it will look like a split-level house</li> </ul>	<ul style="list-style-type: none"> <li>• most expensive option</li> <li>• parking concerns during construction</li> </ul>
9	<ul style="list-style-type: none"> <li>• everything else</li> </ul>	<ul style="list-style-type: none"> <li>• everything else</li> </ul>	<ul style="list-style-type: none"> <li>• cost % difference?</li> </ul>	<ul style="list-style-type: none"> <li>• cost % difference?</li> </ul>
11	<ul style="list-style-type: none"> <li>• longevity</li> </ul>	<ul style="list-style-type: none"> <li>• how much will it cost</li> <li>• parking</li> </ul>	<ul style="list-style-type: none"> <li>• how much will it cost</li> <li>• parking</li> </ul>	<ul style="list-style-type: none"> <li>• cost</li> </ul>

## TASK #1: EFFECTIVE USE OF LIBRARY SPACE (Continued)

### SURPRISES

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
2	<ul style="list-style-type: none"> <li>potential cost overruns</li> <li>time to completion not covered</li> </ul>	<ul style="list-style-type: none"> <li>potential cost overruns</li> <li>time to completion not covered</li> </ul>	<ul style="list-style-type: none"> <li>potential cost overruns</li> <li>time to completion not covered</li> </ul>	<ul style="list-style-type: none"> <li>potential cost overruns</li> <li>time to completion not covered</li> </ul>
3	<ul style="list-style-type: none"> <li>leads to more trouble</li> <li>unforeseen difficulties</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>more unpleasant difficulties</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
4	<ul style="list-style-type: none"> <li>lack of space for more duct work</li> </ul>	<ul style="list-style-type: none"> <li>none</li> </ul>	<ul style="list-style-type: none"> <li>what we learned is the alignment of floors is still going to uneven</li> </ul>	<ul style="list-style-type: none"> <li>none</li> </ul>
5	<ul style="list-style-type: none"> <li>cost (additional)</li> <li>additional space</li> </ul>	<ul style="list-style-type: none"> <li>cost (additional)</li> <li>additional time (?)</li> <li>hill would have to be knocked down</li> <li>surprise issues with ground level entrance build out</li> <li>flooding could be an issue</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>time to build (?)</li> <li>traffic (more)?</li> </ul>
6	<ul style="list-style-type: none"> <li>floor to floor</li> <li>existing bearing walls</li> <li>ceiling heights</li> </ul>	<ul style="list-style-type: none"> <li>lose paddock entrance</li> </ul>	<ul style="list-style-type: none"> <li>floor to floor</li> </ul>	<ul style="list-style-type: none"> <li>none</li> </ul>
7	<ul style="list-style-type: none"> <li>cost over runs</li> </ul>	<ul style="list-style-type: none"> <li>cost over runs</li> </ul>	<ul style="list-style-type: none"> <li>cost over runs</li> </ul>	<ul style="list-style-type: none"> <li>community resistance</li> </ul>

TABLE #	REPAIR	RENEW	EXPAND	REPLACE
8	<ul style="list-style-type: none"> <li>breakdown of equipment still present because new mechanicals would be forced through old systems</li> </ul>	<ul style="list-style-type: none"> <li>we weren't expecting the small additions</li> </ul>	<ul style="list-style-type: none"> <li>old mechanicals would still be in play</li> <li>parking not addressed in this expensive option</li> </ul>	<ul style="list-style-type: none"> <li>that it would be "just a big rectangle"</li> </ul>
9	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>
11	<ul style="list-style-type: none"> <li>technical issues</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>	<ul style="list-style-type: none"> <li>offsets</li> </ul>	<ul style="list-style-type: none"> <li></li> </ul>

## TASK #2: PRIORITIZING FACILITY SOLUTIONS

Community Engagement Session #2 identified a list of “needs” for the Crystal Lake Public Library (see the Verbatim and Summary documents on your table). Tonight we heard details about four different approaches to address those “needs.”

As a small group, reflect on the information presented tonight, as well as your experiences and interactions with the current Library facility, and then prioritize the proposed facility solutions based on your vision for the Crystal Lake community and the future needs of our citizens and families.

- Rank the facility solutions below from 1 to 4 (with #1 being the top priority).
- Please share your thoughts/rationale on your priority rankings.

Please discuss and record your small group’s consensus in the space below.

TABLE #	FACILITY SOLUTION PRIORITY RANKING				THOUGHTS/RATIONALE
	Repair	Renew	Expand	Replace	
2	4	3	2	1	<ul style="list-style-type: none"> <li>• repair: bandaid approach, will be disruptive to library operations or no operational possibilities</li> <li>• renew: bandaid approach, will be disruptive to library operations or no operational possibilities</li> <li>• expand: afford more opportunities for efficiency and future expansion</li> <li>• replace: better opportunity for library’s growth and operation in the most non-disruptive manner</li> </ul>
3	4	3	2	1	<ul style="list-style-type: none"> <li>• repair: not viable at all</li> <li>• renew: not happy, too not acceptable, too tough to community to get them to the next step</li> <li>• expand: we’ll settle</li> <li>• replace: we want the best for our community</li> </ul>

TABLE #	FACILITY SOLUTION PRIORITY RANKING				THOUGHTS/RATIONALE
	Repair	Renew	Expand	Replace	
4	4	3	2	1	<ul style="list-style-type: none"> <li>renew: where do you park during renewal or expansion</li> <li>expand: once cost est. it will be interesting</li> <li>replace: utilization #'s demand replacement</li> </ul>
5	4	3	2	1	<ul style="list-style-type: none"> <li>repair: ongoing costs might be an issue, though it might take less time, expensive deferred maintenance</li> <li>renew: less cost, parking slightly increased, drive up book return; potential additional cost &amp; time</li> <li>expand: real world sizes, larger meeting rooms, slightly improved (but not enough) heat &amp; air; 10-20 year fix, which is better than the two previous options</li> <li>replace: serving different &amp; growing groups of people; the ability to move things around is important; community campus feel; many other communities have built new libraries &amp; been very happy &amp; successful</li> </ul>
6	4	3	2	1	<ul style="list-style-type: none"> <li>repair: does not gain enough</li> <li>renew: does not gain enough</li> <li>expand: performance review %</li> <li>replace: fresh drawing board</li> </ul>
7	4	3	2	1	<ul style="list-style-type: none"> <li>repair: poor investment</li> <li>renew: poor investment</li> <li>expand: poor investment</li> <li>replace: best solution</li> </ul>

TABLE #	FACILITY SOLUTION PRIORITY RANKING				THOUGHTS/RATIONALE
	Repair	Renew	Expand	Replace	
8	4	2	3	1	<ul style="list-style-type: none"> <li>• repair: all issues, all concerns remain for future generations. this doesn't respect focus's work</li> <li>• renew: seems like the best "patch" if the community isn't ready for replace. meets some needs of focus</li> <li>• expand: and expensive bandaid. the myriad of problems in the existing building still remain. the addition will be a tease of what could have been in "replace"</li> <li>• replace: meets the needs, lasts the longest, listened to what focus advocated for the community</li> </ul>
9	4	3	1 or 2	2 or 1	<ul style="list-style-type: none"> <li>• repair: doesn't solve any problems</li> <li>• renew: doesn't do much as look to future</li> <li>• expand: getting most of criteria – easier access – traffic (wayfinding) – larger youth center</li> <li>• replace: easier to make changes for needs in future. improves parking for neighborhood residents. energy efficient.</li> </ul>
11	4	3	2	1	<ul style="list-style-type: none"> <li>• repair: short term solution</li> <li>• renew: will it do enough?</li> <li>• expand: could be more expensive than replacing</li> <li>• replace: might be cheaper overall</li> </ul>

### TASK #3: ADDITIONAL SUGGESTIONS? DID WE MISS ANYTHING?

You've heard detailed information about possible solutions for our Library facility, but we might have missed something. Does your group have suggestions or ideas that were not presented tonight? Are there any additional options or library features that your group would like considered in the facility plan?

TABLE #	ADDITIONAL SUGGESTIONS
2	•
3	• pretty complete
4	• softer/better stools for vertically challenged
5	• grading issues – we would like to know how the grading affects building & parking, concern about setback from road/closeness to road, has the architect addressed road expansion?
6	<ul style="list-style-type: none"> <li>• why not 3 stories.</li> <li>• leed – green building.</li> <li>• drive-up book pick-up.</li> </ul>
7	• what if the community does not pass the referendum
8	<ul style="list-style-type: none"> <li>• what is the “longevity” of the replace option? when will the next “focus” group be needed?</li> <li>• which plan allows for the most natural light?</li> <li>• what is the prediction of population expansion; who will be using the “replace” option?</li> </ul>
9	<ul style="list-style-type: none"> <li>• what would expanded youth center have? possibly – age specific storytime rooms – more technology (computers).</li> <li>• what would expanded adult area have? – more classroom space? – work space with charging stations? etc</li> </ul>
11	• add satellite facilities versus remove & rebuild – is that an option?

## TASK #4: “WHAT ABOUT THE MONEY?”

What information would you like us to include in the final Community Engagement Session on June 9<sup>th</sup>, “What About the Money?”

TABLE #	SUGGESTIONS FOR CES-4
2	•
3	<ul style="list-style-type: none"> <li>• we want to know bottom line on each option. funding? bond issues? tax hikes?</li> <li>• concern that we'll get no state \$</li> </ul>
4	<ul style="list-style-type: none"> <li>• how will each option affect usage of library?</li> <li>• what about books every 4 holds = 1 copy dvd's every 4 holds = 2 copies</li> </ul>
5	<ul style="list-style-type: none"> <li>• how is it going to be funded? taxes? other allocated funding? donations?</li> <li>• will it go to referendum? bond issue? naming rights?</li> <li>• what is the strategic approach to raising money once a final figure has been arrived at?</li> </ul>
6	<ul style="list-style-type: none"> <li>• cost per options – building component breakdown</li> <li>• property taxes adjustment</li> <li>• needs first</li> </ul>
7	<ul style="list-style-type: none"> <li>• public/private venture</li> </ul>
8	<ul style="list-style-type: none"> <li>• besides taxpayer money, what other sources of income exist? businesses, donors, grants, etc</li> <li>• what is the expected cost to the taxpayers for the replace option?</li> </ul>
9	<ul style="list-style-type: none"> <li>• we need to know the difference in cost between expand and replace. we feel it will be an important deciding point for the community.</li> </ul>
11	<ul style="list-style-type: none"> <li>• costs of each project</li> <li>• how will we raise the money? taxes? referendum? what other options?</li> <li>• would it be money well spent?</li> <li>• how is it going to be presented to the public?</li> </ul>